



# Health Professions Review Board

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## Practice Directive 10

### **Applications for Review of a Delayed Investigation Made under s.50.57 of the *Health Professions Act* (the Act)**

1. Upon receiving an application from a registrant or complainant under s.50.57(1) of the Act for review of a failure of an inquiry committee to dispose of a complaint made under s.32(1) or an investigation under s.33(4) within the time required under s.50.55 of the Act (Application for Review of a Delayed Investigation), the review board will, within 30 days of receiving the application, deliver a letter to the college, the registrant, and the complainant (the “parties”).

2. The review board’s letter will request that the college, within 14 days of receiving the letter:

(a) respond to three questions:

- i. What steps have been taken to date to investigate this matter?
- ii. What is the college’s explanation for the delay in the investigation and disposition of this matter?
- iii. What is the anticipated date for completion of the investigation and for final disposition of the complaint by the inquiry committee?

(b) provide its response to the review board and the parties at the same time, unless the college wishes to request that any information in its response be made to the review board in confidence from a party or parties<sup>1</sup> in which case:

- i. the college must make its request at the same time it delivers its response to the review board
- ii. the college may make its request to the review board, in confidence from and to the exclusion of a party or parties

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<sup>1</sup> S. 42 *Administrative Tribunals Act* (ATA)

- iii. the response should also address any concerns regarding the publication of the review decision
- iv. the review board in the resulting order may direct that all or part of the response be issued in confidence from and to the exclusion of a party or parties,<sup>2</sup> and that the final order be excluded from publication.

3. The review board will make its best efforts to issue an order to the parties under s.50.58(1)(a) of the Act within 14 days of receiving the college's response.

4. The review board order will include direction requiring the college to complete the investigation and make a disposition under the Act by a specified date; and to notify the review board, the registrant and complainant (if any) of the disposition within 30 days per s.34 of the Act.

5. The college may subsequently apply for a time extension to the order if the inquiry committee is unable to complete the disposition by the date specified.

6. All delayed investigation orders issued by the review board after September 1, 2025, will be published on CanLII per Rule 54(4) of the review board's *Rules of Practice and Procedure*.

7. Orders issued prior to September 1, 2025, will not be published.

8. Orders will be written in a manner that protects the personal privacy of individuals and is suitable for public disclosure in full, per the review board's Decision Publication Policy.



David Hobbs, Chair  
Health Professions Review Board

August 1, 2025

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<sup>2</sup> S. 42 ATA